WOVEN AREA RUGS FIVE YEAR LIMITED WARRANTY

Materials and Workmanship
Tandus Centiva warrants that these products will be free from manufacturing defects (workmanship and/or material) for a period of five (5) years from the date of purchase, subject to the terms and conditions specified herein. Note: This Limited Warranty does not apply to the pad supplied with the area rug. The pad is covered by a separate Limited Warranty issued by the manufacturer. This separate warranty language is listed at the bottom of this document.

Remedy
If the product fails to meet the provisions of this Limited Warranty, Tandus Centiva will correct the affected areas either by repair, replacement, or refund of the portion of the original invoice cost allocable to the affected area at the sole discretion of Tandus Centiva. This is the exclusive remedy for claims related to Tandus Centiva Woven Area Rug products. In no case shall the liability exceed the original invoice cost of the material.

This Limited Warranty applies only for products installed, used and maintained according to the Tandus Centiva Instructions and Specifications published at the time of material purchase. If defective product has been discontinued or is otherwise unavailable, Tandus Centiva reserves the right to select and supply replacement material of similar quality from current running line product.

Limited Warranty Exclusions
The following items are excluded from coverage:

- Color and texture that varies slightly from specification samples and from one rug to another
- Roll marks caused by rolling for shipment. These marks will normally disappear with routine vacuuming.
- Edge curl caused by rolling for shipment. Careful rolling in the opposite direction will minimize this problem.
- Matting and crushing at pivot points and in traffic paths. Regular vacuuming and proper maintenance will help to minimize these characteristics.
- Damage caused by exposure to bleach or other chemicals associated with cleaning of adjacent hard surface flooring.
- Damage to the floor underneath the area rug due to a failure to properly place and use a suitable pad beneath the area rug at all times.
- Damage to or deterioration of serging.
- Product placed in use on stairs, ramps, or any area subject to wheeled or rolling traffic.
- Exterior installations – Tandus Centiva products are designed for interior applications only. The installation location must be climate controlled and protected from the elements.
- Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass-filtered sunlight.
- Damage caused by high or spiked heels.
- Damage caused by chair casters. The use of chair pads is required for full Limited Warranty coverage.
- Premature wear, deterioration or damage from spills, cleats, skates, blades or other similar foot wear.
- Tears, burns, cuts, pulls, soiling or other damage, deterioration or loss caused by abuse, misuse, neglect, improper maintenance, exposure to excessive moisture, or point loads in excess of 150 pounds per square inch.
- Liability is limited to repair, replacement, or refund as stated herein and does not include costs associated with moving furniture, partitions, fixtures, or equipment as necessary to allow repair or replacement.

All Tandus Centiva Limited Warranty and Maintenance Information can be accessed at www.tandus-centiva.com or by dialing 800-248-2878.

THE BUYER AND/OR END USER IS SOLELY RESPONSIBLE FOR THE SUITABILITY OF THE MERCHANDISE SELECTED FOR A PARTICULAR APPLICATION. TANDUS CENTIVA SHALL NOT BE RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF ANY PRODUCTS DAMAGED AS A RESULT OF FORCE MAJEURE, INCLUDING BUT NOT LIMITED TO FIRE, FLOOD, OR OTHER CATASTROPHE, ACTS OF GOD, OR ANY CAUSE BEYOND THE CONTROL OF TANDUS CENTIVA. ALL IMPLIED WARRANTIES WHICH MAY ARISE BY LAW, IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED AND EXCLUDED. ANY ORAL STATEMENTS ABOUT THE MERCHANDISE DESCRIBED HEREIN ARE NOT WARRANTIES, SHOULD NOT BE RELIED UPON BY THE BUYER, DO NOT FORM ANY PART OF THE BASIS OF THE BARGAIN, AND ARE NOT PART OF THIS OR ANY OTHER LIMITED WARRANTY. NO AGENT, DISTRIBUTOR OR REPRESENTATIVE OF TANDUS CENTIVA, EXCEPT AN OFFICER OF TANDUS CENTIVA, SHALL HAVE AUTHORITY TO AGREE TO ANY TERM, CONDITION OR PROVISION INCONSISTENT HEREWITHT OR NOT CONTAINED HEREIN.

AREA RUG PAD LIFETIME LIMITED WARRANTY

American Fiber Company, Inc. warrants that its manufactured products are free from any defects in workmanship and material, will provide satisfactory service and a lively and resilient foundation for the life of the carpet under which it is originally installed. This warranty applies only when properly installed over flat, smooth, hard surfaces on or above grade. The synthetic fiber is mold, moth, mildew, and odor resistant and can be used below grade. American Fiber Company, Inc. as a sole and exclusive remedy, will replace, without charge, any manufactured product which does not render satisfactory service in normal use F.O.B. manufacturing plant. This warranty does not include the cost of removal or installation. No liability will be assumed for any consequential damage, loss, or expense.

American Fiber Company, Inc.
P.O. Box 2084 • 207 Recycling Way
Dalton, GA 30720
855.803.5092

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