PREVENTATIVE CLEANING PROGRAM FOR Tandus PRODUCTS

1. Pile lift all Tandus products with an approved mechanical pile lifter and then vacuum to dislodge and extract as much dry soil as possible, prior to the application of approved cleaning products.

2. Pre-Vacuum all Tandus carpeting with 4-8 cycles (8-16 strokes) utilizing a vacuum cleaner, which meet or exceed minimum specifications.

3. Pre-Spot any gum, tar, oil, etc. with a high quality dry, volatile solvent such as SAF-T-SOLV (Bane-Clene).

4. Pre-Spray a 12’ x 12’ area with a quality pre-spray as selected from the CRI Approved Cleaning Products listings diluted according to manufacturers recommendations. The product should have a pH between 4-9; contain NO optical brighteners, or any other adverse chemistry.

5. Agitate utilizing a twin counter-rotating brush machine. Allow a minimum of 8-12 minutes dwell time. Do NOT allow the pre-spray to dry prior to extraction, IF following up with Hot Water Extraction (HWE).

6. After every 4 applications of encapsulation maintenance or other approved interim cleaning procedure, the Tandus products must be deep cleaned with HWE to remove the maintenance chemical residue and soil that may not have been removed during the maintenance process. Hot Water Extract the Tandus products with an approved wet extraction machine, as selected from the CRI SOA Certification Program, and using the procedures as specified in the RESTORATIVE CLEANING PROCEDURES FOR Tandus products as listed below.

7. Utilize hi-velocity drying fans to expedite the drying process. Be sure to have the HVAC system set at 72 °F with the fan in the ON position, during and also for 24 hours after the completion of the cleaning process.

8. NOTE: Tandus suggests and approves the utilization of:

   a) The XL North-Grab Carpet Cleaning System for maintenance, interim cleaning and restorative, deep cleaning of all Tandus Products.

   b) The Corporate Care REMOVE-IT PRODUCTS Low Moisture Encapsulation chemistry “Neutral Clear Clean” in conjunction with their twin counter-rotating brush machine, and their GSR Spot Remover for spot cleaning.

   c) The HOST Dry Extraction Carpet Cleaning System for use on all Tandus products for daily maintenance, spotting and interim cleaning. Their website is: www.hostdry.com.

   d) The HOST extractorVAC® equipment will meet the pile lifting/vacuuming requirement stated for dry soil removal with all cleaning methods.

   e) The HOST System for maintenance and interim cleaning of all Tandus cut pile or woven styles utilizing their White/Tan or Gold bristle brushes along with their HOST and HOST SJ extractorSPONGES®.

   f) Windsor/ Karcher Floor Care Systems, including the iCapsol Mini, Red Carpet Cleaning Products and the DUO models of Extractors for maintenance, interim cleaning or restorative/ corrective cleaning of all Tandus products. Their website is: www.windsorind.com.

   g) Carpet Cleaner America System, including their Dri-Star machines, Renovator Technology, natraDri Compound and nKapper preconditioner/ encapsulation products for all Tandus products. Their website is: www.carpetcleaner-usa.com

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RESTORATIVE CLEANING PROCEDURES FOR Tandus PRODUCTS

The following steps are for cleaning heavily soiled, inadequately maintained soft-surface floorcoverings. An adequate, preventative appearance maintenance program would eliminate the need to restore any of the Tandus products.

THESE PROCEDURES ARE NOT INTENDED TO TAKE THE PLACE OF A SCHEDULED, PREVENTATIVE MAINTENANCE PROGRAM.

1. Pile lift, using a mechanical pile lifter, and vacuum to dislodge and extract as much dry soil possible prior to cleaning utilizing Approved Equipment.

2. Vacuum all Tandus products with 4-8 cycles (8-16 strokes) utilizing a vacuum cleaner, which meet or exceed minimum specifications of the CRI Vacuum Cleaner-Green Label SOA Certification Program.

3. Pre-Spot any gum, tar, oil, etc. with a Dry, Volatile Solvent such as: SAF-T-SOLV (Bane-Clene). Pre-Spot any coffee, tea, etc. with a selection from the CRI SOA Spot Cleaning Product List.

4. Apply an application of an approved pre-spray to a 12' X 12' area. The pre-conditioner should be diluted according to the manufacturer's recommendations with hot water. The pre-spray shall be agitated (wet pile-lifted) following the pre-spray, with an approved twin-counter rotating brush machine, except on cut pile or woven styles. Allow a minimum dwell time of 8-12 minutes prior to any dry/wet extraction process, except for cut pile or woven styles.

5. The accepted cleaning methods must include Hot Water Extraction, performed a minimum of once annually or after every 4 treatments of an approved encapsulation or interim maintenance system, unless written approval is obtained from Tandus. NOTE: Hot Water Extraction is used to “Rinse” the pre-spray and soil from the carpet. NO cleaning solution shall be added to the extraction water, with exception to Extraction or Acidic Rinsing Agents that may be added to the rinse tank of the Extractor.

6. NOTE: Tandus suggests the utilization of:
   a. The Corporate Care REMOVE-IT PRODUCTS In Tank warm water extraction system using Green Carpet Pre-Spray (GCPS) along with their Green Carpet Extraction Rinse (GCER).
   b. The HOST Dry Extraction Carpet Cleaning System for use on all Tandus products for daily maintenance, spotting and interim cleaning
   c. The HOST extractorVAC® equipment will meet the pile lifting/vacuuming requirement stated for dry soil removal with all cleaning methods.
   d. The HOST System is suggested for maintaining and cleaning of all Tandus cut pile or woven styles utilizing their White/Tan or Gold bristle brushes along with the HOST or HOST SJ extractorSPONGES®.
   e. Windsor/ Karcher Floor Care Systems, including the iCapsol Mini, Red Carpet Cleaning Products and their DUO models of Extractors for maintenance, interim cleaning or restorative/ corrective cleaning of all Tandus products. Their website is: www.windsorind.com
   f. The milliCare System for maintenance and interim cleaning of all Tandus products.
   g. Carpet Cleaner America System, including their Dri-Star machines, Renovator Technology, natraDri Compound and nKapper preconditioner/ encapsulation products for maintenance and interim cleaning of all Tandus products. Their website is: www.carpetcleaner-usa.com.

7. Complete drying must occur within 8 hours. Speed Dry the cleaned areas as quickly as possible utilizing High Velocity Air Movers and/or Dehumidifiers. It is imperative that the HVAC system is set in the “on”
position maintaining constant air recirculation at between 68° – 74° Fahrenheit. All recovered solutions and contaminants must be disposed of in a manner consistent with federal, state and local statutes & guidelines.

8. All solutions must be pre-determined to be safe for use in the facility being cleaned, face fiber, backing material, floor covering adhesive, soil and stain resistant treatments, building occupants and cleaning technicians.

9. Approved cleaning solutions listed on the CRI SOA are rated as having a neutral or negative re-soiling potential; will not dry oily or sticky; will not contain optical brighteners; will not contain chlorine based bleaching agents; will have a pH between 4 and 9; will be able to be rinsed thoroughly with Approved Equipment or crystallize, and must be environmentally friendly, containing no known hazardous components, as well as be able to be removed with Approved Equipment;

NOTE: All other products that are not tested and listed either on the Tandus Approved Cleaning Products listings or the CRI SOA Certification listings must not be used to clean Tandus products. The use of products that are not approved may void your warranty.


Please be aware that this process is both time consuming and, usually, very costly. The attempt to restore any product in this condition may not provide a newly installed appearance. Multiple restorative attempts may be necessary before satisfactory results are achieved. Also, there are times when satisfactory results are not obtainable regardless of any and all attempts at restoration.